

April 4, 2003

ITTI, LLC  
PO Box 1453  
Roswell, GA 30077-1453

Attention: Mr. Ashok Thakkar  
President & CEO

Dear Ashok:

It is our pleasure and privilege to offer you this letter of recommendation on behalf of Kamtech, Inc. in the United States, and Kamtech Services Inc. in Canada.

We thank you most sincerely for your outstanding consulting services, and also those provided by Ernie John, during the upgrade process to the ISO 9001:2000 Standard. After speaking to the auditors it became obvious that our multi-location implementation under one certificate required sound and effective, organized and experienced consulting skills for which you are more than equal to the task. Your valuable guidance and support assured Kamtech's success.

It is my personal pleasure to acknowledge you as a human being. Your integrity and honesty were evident constantly as you demonstrated concern for our progress and psychological well-being. Your friendship is of great value to all of us.

Kudos to you, Ashok. All the best in your future endeavors.

Very truly yours,

LaurenKamtech Inc.



Judith E. Bostock, CPS  
ISO 9001:2000 Administrator

/jeb